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# Analyzing Speech Recognition for Individuals with Down Syndrome

CHAPMAN UNIVERSITY

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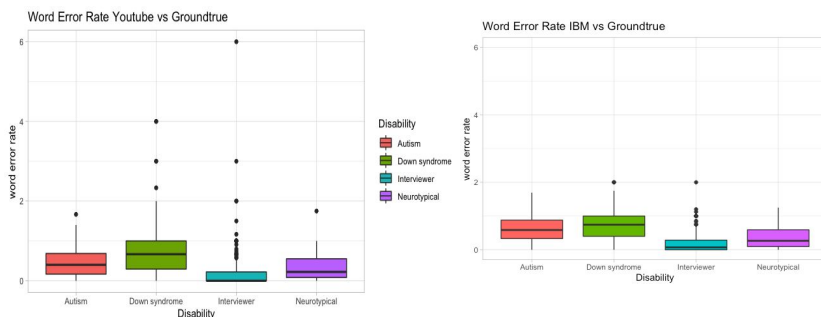
## Introduction



- Speech recognition technologies are the base for voice assistants
- Speech recognition technologies are trained on “typical speech” patterns[1].
- They have trouble recognizing speeches from people with speech differences such as people with Down Syndrome[3].

## Results

Boxplots comparing the word error rate[4] among different participants



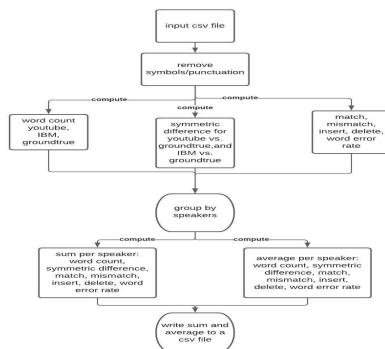
**Ground True:** *I feel like I'm hit by a lovebug or something. A female with DS*

**YouTube:** *what I feel like I'm here like a like here something..*

**IBM Watson:** *I feel like I'm hit like yellow blanket or something.*

## Methods

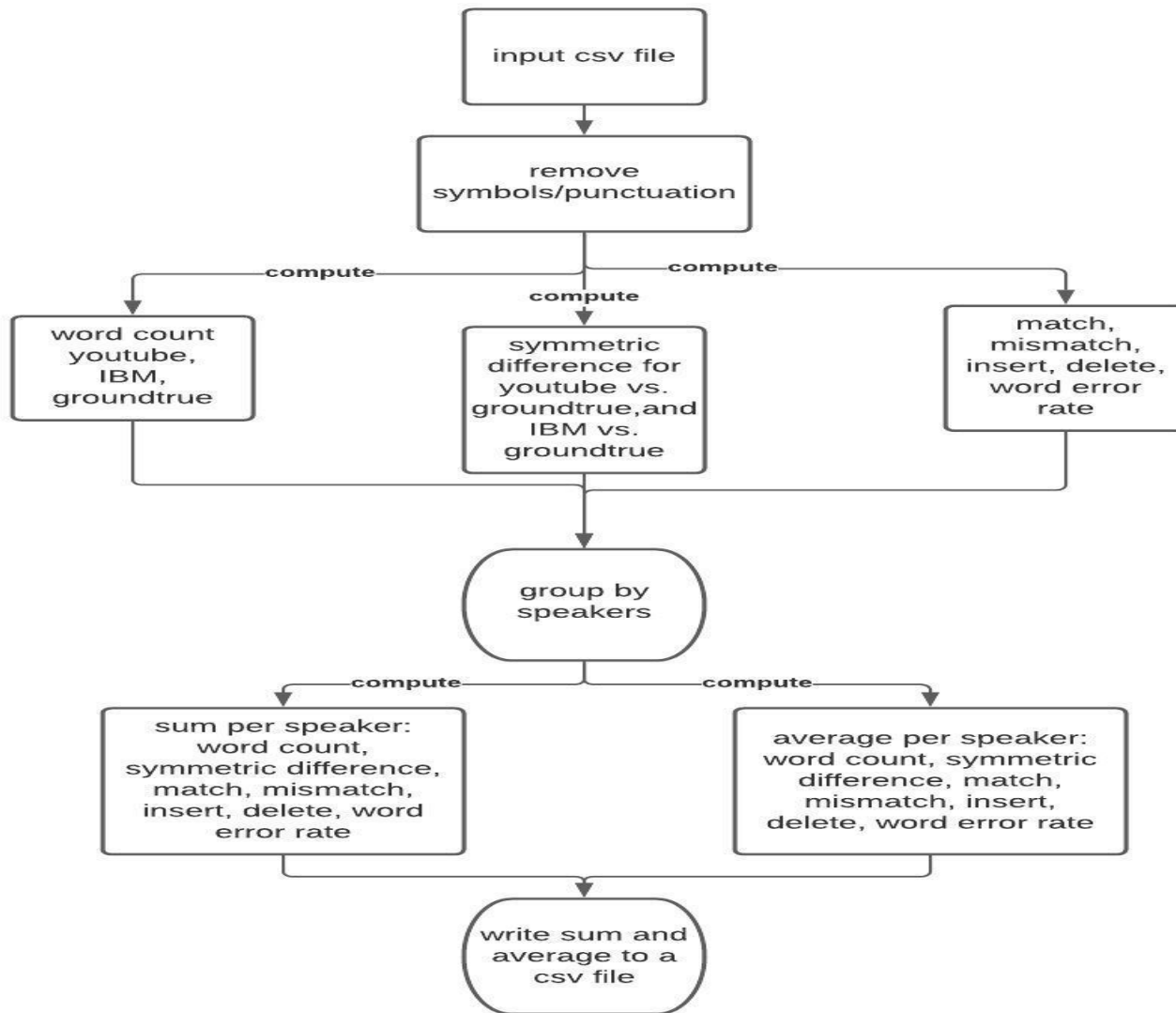
- 10 YouTube videos with interviews of 15 people with Down Syndrome and 6 neurotypical.
- Get transcript from YouTube and IBM Watson
- Develop a python script to compare the match, mismatch, insert, delete, and word error rate [2] of people from different groups.



## Conclusion

- **Interviewer:** highest match, lowest word error rate, lowest mismatch, insert, delete,
- **Neurotypical:** high match, low word error rate, low mismatch, insert, delete
- **Down Syndrome:** lowest match, highest word error rate, highest mismatch, insert, delete

**People with disabilities like Down Syndrome are the ones who need voice assistant the most. Speech recognition technologies should be more inclusive**



# References

- [1] Emily M Bender and Batya Friedman. 2018. Data statements for natural language processing: Toward mitigating system bias and enabling better science. *Transactions of the Association for Computational Linguistics* 6 (2018), 587–604.
- [2] Lanna Lima, Vasco Furtado, Elizabeth Furtado, and Virgilio Almeida. 2019. Empirical Analysis of Bias in Voice-based Personal Assistants. In *Companion Proceedings of The 2019 World Wide Web Conference*. 533–538.
- [3] Yingxin Pan, Danning Jiang, Lin Yao, Michael Picheny, and Yong Qin. 2010. Effects of automated transcription quality on non-native speakers' comprehension in real-time computer-mediated communication. In *Proceedings of the SIGCHI Conference on Human Factors in Computing Systems*. 1725–1734.
- [4] Alisha Pradhan, Kanika Mehta, and Leah Findlater. 2018. "Accessibility Came by Accident" Use of Voice-Controlled Intelligent Personal Assistants by People with Disabilities. In *Proceedings of the 2018 CHI Conference on Human Factors in Computing Systems*. 1–13.